



TRANSPORTATION DISTRICT 140 DISTRICT DES TRANSPORTS 140

International Association of Machinists and Aerospace Workers
Association internationale des machinistes et des travailleurs et travailleuses de l'aérospatiale

NOTICE

IAMAW AIR CANADA MEMBERSHIP – YOW & YYZ – ACCESS TO LIFEWORKS TELEMEDICINE FOR AIR CANADA EMPLOYEES OCTOBER 22, 2024

Dear Brothers and Sisters,

This is a friendly reminder about a valuable benefit provided by Air Canada that you and your family can take advantage of: access to LifeWorks Telemedicine.

What is LifeWorks Telemedicine?

LifeWorks Telemedicine gives you direct, confidential access to Canadian-licensed doctors and nurse practitioners through text, audio, or video chat, 24 hours a day, seven days a week, 365 days a year. This service is available to all employees based in Canada, including their families, with unlimited usage at no cost to you.

How to Activate Your Account:

- 1. Check Your Air Canada Email:** Look for a registration email from hello@getmaple.ca in your inbox. If you are unable to locate this email, Visit the UBY portal in Aeronet.
- 2. Visit the UBY Portal:** You can also find the registration information on Aeronet.
- 3. Complete Registration:** Follow the prompts to fill out your details, create a password, and review the privacy policy.
- 4. Add Family Members:** Once registered, you can add family members to your LifeWorks Telemedicine account. For dependents under 14 years old, add their details to the “patient profiles” tab to access care on their behalf. Dependents aged 14 and older can create their own account by accepting an email invitation you send through the “coverage” tab.
- 5. Access Medical Care:** When a medical need arises, access Maple via the app or website (getmaple.ca) to chat with a healthcare provider within minutes.

For more information, including detailed instructions on how to register and use the service, please visit the UBY page on Aeronet.

Please take a moment to activate your LifeWorks Telemedicine account and ensure your family is covered as well. This is a great resource for convenient, accessible healthcare when you need it.

If you have any questions or need further assistance, feel free to reach out.

In solidarity,

Mahmoud Khatib
General Chairperson
Transportation District 140
IAMAW

Todd Doyle
Regional Coordinator
Employee & Family Assistance Program
IAM 2323